**THIRTY EIGHTH MEETING OF THE INFORMAL SOUTH PACIFIC AIR TRAFFIC SERVICES COORDINATING GROUP (ISPACG/38)**

Santiago, Chile, 4 to 6 June 2024

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**GENERAL INFORMATION**

**1.    Venue**

The meeting will take place at the *Museo Nacional Aeronáutico y del Espacio*, located at Av. Pedro Aguirre Cerda 5000, Cerrillos, Santiago.

**2.    Suggested Hotels**

Following is a list of recommended hotels.  Participants are encouraged to make reservations directly with the hotel in a timely manner.  When making reservations please request the preferential rate for the *"DIRECCIÓN DE AERONÁUTICA"*.

When paying the hotel in US dollars, foreigners must present their Passport and air ticket to be exempt from paying the VAT tax (IPC 19%).

| Hotel | Contact | Address | Standard Single US$ | Standard Twin US$ |
|---|---|---|---|---|
| **NH Collection Plaza Santiago** **\*\*\*\*** | **Booking Link:** https://www.nh-hotels.com/es/event/direccion-general-de-aeronautica-civil<br><br>Tel. +57 601 5141355 Ext 1620<br>Email: nhgroupsales.co@nh-hotels.com<br>www.nh-hotels.com | Av. Vitacura 2610, Las Condes, Santiago | 176 | 176 |
| **Hotel Best Western Marina del Rey** **\*\*\*\*** | Verónica Valenzuela<br>Tel. +56 2 2599 4023<br>Email:<br>veronica.valenzuela@marinahoteles.cl<br>www.marinahoteles.cl | Alonso de Córdova 5727, Las Condes, Santiago | 180 | 180 |
| **MR. Hotel** **\*\*\*\*** | Enrique Carrasco<br>Tel. +56 2 266 33 154 \| Cell: +56 9 6303 0<br>Email: ventas3@mrhoteles.cl<br>www.mrhoteles.cl | Av. Pedro de Valdivia 164, Providencia, Santiago | 63 | 70 |

| MR. Express *** | Same as above | Vecinal 40, Las Condes, Santiago | 63 | 70 |
| MR. Apart | Same as above | Av. Pedro de Valdivia 164, Providencia, Santiago | 63 | 70 |

**3.      Arriving at the airport and transport**

The international airlines that fly to Santiago arrive at the Arturo Merino Benítez Airport. The DGAC will not provide transportation for the airport-hotel-airport transfer.

At the international arrivals exit of the Airport there is a formal Public Transportation Center, separate from the public area, to request official transportation service to the destination hotel. It is recommended not to use informal public transport located outside the passenger terminal. To know the official transportation services, visit the following link: https://www.nuevopudahuel.cl/transporte-oficial?target=

Daily transportation to/from the venue will be provided by DGAC to participants.  A bus will depart from a hotel to be determined.

Regarding arrival flights, it is of utmost importance that participants send their itinerary to email rai@dgac.gob.cl, so we have enough time to make the necessary coordination with DGAC AVSEC staff to receive the participants upon arrival, and speed up the access through Customs, International Police and SAG.

**4.      Temperature**

June marks winter in Santiago, though the daytime temperatures are still pleasant.  The overall average monthly temperature in June is 9**°**C (48°F).  Daytime averages are usually steady 15**°**C (59°F) throughout the month.  Nighttime temperatures drop to a chilly 3**°**C (37°F).  In June the temperature in Santiago ranges from an average low of 10,7º C (51,3°F) to an average high of 26.9°C (80,4°F).  Mean relative humidity is 68%.

**5.      Money Exchange and Credit Cards**

Currency in Chile is the Peso (CLP) and the exchange rate at present (April 2024) is approximately $ 956 Chilean pesos per US$ 1.00 (subject to variation). Make the exchanges at Banks or "Casas de Cambio."

International credit cards such as American Express, MasterCard, Visa, etc., are usually accepted at main hotels, shops, and restaurants.

**6.     Medical Services**

If necessary, the following Hospitals and Clinics are recommended:

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|---|---|
| Clínica Santa María<br>Av. Santa María 500, Providencia | Tel:  2913 0000 |
| Clínica Indisa<br>Av. Santa María 1810, Providencia | Tel:  2362 5555 |
| Clínica Alemana<br>Av. Manquehue Norte 1410, Las Condes | Tel:  2210 1334 |
| Hospital Clínico Universidad Católica<br>Marcoleta 367, Santiago Centro | Tel:  2633 2051 |
| Hospital del Trabajador<br>Ramón Carnicer 201, Providencia | Tel:  2685 3333 (Call Center) |

Emergency Contacts:
- Firemen: 132
- Police officers: 133
- Ambulance (SAMU): 106
- Citizen security (Comuna Las Condes): 1402
- Citizen security (Comuna Providencia): 1403

**7.     Shopping hours**

Downtown and Providencia district shops are open Monday thru Friday from 10:00 hrs. to 19:00 hrs., on Saturday from 10:00 hrs. to 14:00 hrs. Shopping centers (malls) are open Monday thru Sunday from 11:00 to 21:00 hrs.  Banking hours, Monday thru Friday from 9:00 hrs. to 14:00 hrs.

8.     **Medical insurance**

All participants are advised to purchase travel assistance insurance or have valid international medical insurance in case of any health-related eventuality.

**9.     Voltage**

In Chile the standard output voltage is 220 volts. Plugs are two or three pins. It is recommended to bring a laptop adapter with you if necessary.

**10.     Taxes and Tips**

Sales and services are charged with "Índice de Precios al Consumidor" (IPC=VAT), which is currently 19% and is generally included in the price. The recommended tip in restaurants is 10% of the total. Usually, the tip is suggested at the end of the bill, and it is voluntary to consider it or not. In transportation (taxis or other means) it is not customary to tip drivers.

**11.    Safety Recommendations**

Safety recommendations are common to every city, such as carrying only the necessary money, not displaying valuable jewelry, cameras, or cell phones, and requesting safe taxi services at the hotel.

**12.    Travel Documents**

Foreign citizens must be accredited with a passport. Depending on the country of origin, they may require a visa; it is suggested that the participants make appropriate inquiries in advance at the Chilean Consulates in their respective countries.

**13.    DGAC Chile Contacts**

- Gustavo Cáceres
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